

Blue Hill Volunteer Fire Department – Refund Policy

Event Cancellation & Refund Policy

Blue Hills Volunteer Fire Department (BHVFD) reserves the right to refuse/cancel registrations. If BHVFD refuses a registration, registrants will be offered a refund. Event Cancellation by Blue Hills Fire Department reserves the right to cancel an event due to low enrollment, inclement weather or other circumstances which would make the event non-viable. If BHVFD cancels an event, registrants will be offered a full refund. Should circumstances arise that result in the postponement of an event, registrants will have the option to either receive a full refund or transfer registration to the same event at the new, future date.

In the case of inclement weather, if an event is cancelled, it will be posted on the Blue Hills Fire Department website.

Registration Cancellation by Participant

Unless specifically stated on registration materials, the deadline to receive a refund for an individual ticket is three business days (72 hours) before the event. Cancellations received after the stated deadline will not be eligible for a refund. Refunds will not be available for registrants who choose not to attend an event. Cancellations will be accepted in writing only and must be received by the stated cancellation deadline. All refund requests must be made by the attendee or credit card holder. Refund requests must include the name of the attendee and/or transaction number. Refunds will be issued by check. These above policies apply to all BHVFD events unless otherwise noted in the corresponding event materials. Please read all individual event information thoroughly.